

Frequently Asked Questions

Polycom[®] VoiceStation[®] 300

Q: What is VoiceStation 300?

A: The Polycom VoiceStation 300 is a small conference phone ideally suited for desktops, offices, and other small rooms.

Q: How does VoiceStation 300 compare to the VoiceStation 100?

A: The VoiceStation 300 features greater microphone coverage and better audio quality than the previous-generation VoiceStation 100.

Q: How does VoiceStation 300 compare to the SoundStation2?

A: SoundStation2 features 50% greater microphone coverage and loudness than the VoiceStation 300, as well as additional audio enhancements. SoundStation2 also features a graphical backlit LCD display for caller ID, phone book, and other features. Any meeting space that is larger than an office or small room should use a SoundStation2 rather than the VoiceStation 300.

Q: What is the difference between the VoiceStation 300 and the VoiceStation 500?

A: The VoiceStation 500 has the same great audio features as the VoiceStation 300. Plus it includes Bluetooth wireless connectivity to connect to mobile phones and computers, as well as an Applications Port for wired connections where Bluetooth is not available. Please see the VoiceStation 500 product literature for more information.

Q: What is the maximum number of participants VoiceStation 300 can effectively handle?

A: VoiceStation 300 can effectively cover up to four participants. The SoundStation2 should be used for larger groups.

Q: What is the warranty for VoiceStation 300?

A: The standard warranty is 12 months.

Q: Is the VoiceStation 300 software upgradeable?

A: No, there is no option for customers to update the software on the VoiceStation 300.

Q: Does VoiceStation 300 work with a digital PBX?

A: VoiceStation 300 is an analog (circuit switched) conference phone and can only be attached to a digital PBX (enterprise phone system) via an analog connection from a PBX analog line card or third-party adapter

Q: Does VoiceStation 300 have expansion microphones available?

A: No, there are no expansion microphones available for the VoiceStation 300.

Q: Is this phone available in markets outside of the U.S.?

A: Yes, this product is available outside the U.S. Please contact Polycom Sales to determine which product version is appropriate for your country. There are differences in power supply voltages and telephone approvals that need to be taken into account for each country.